



FAQ'S



designed &
engineered
in the UK

Can I get keys cut elsewhere? Yes, you can if the systems an open profile and blanks are available. We would recommend that we cut these for you as each key we cut is a first cut. Copy cut keys from key bars are inherently unreliable.

Can I mix different cylinders manufacturers under the same Master Key Suite? No.

Can I mix different cylinder types i.e. Euro and Oval under the same Master Key Suite? Yes.

Can I have cylinders keyed alike within a Master Key Suite? Yes.

Can I have a cylinder within the master key suite that is operated by more than 1 sub master key? Yes.

How many different keys/cylinders can I have under a master key? Depending on the complexity i.e. how many sub master keys there are it is possible to produce a suite more than 3000 different key changes? We would expect to achieve between 800 and 1200 comfortably.

what standard are the door cylinders? All MKS cylinders are accredited to BSEN1303 2005.

Can I add extra cylinders to the suite later? Yes, you can we will ask you at the time of ordering how big you estimate the suite to be, we will then add a safety factor of approximately 20%.

What is the difference between Open and Restricted profile? Open Profile Keys are available from reputable key bars, restricted keys are only available cut from ourselves.

Can we provide keys blank for Restricted J40 profile? No.

How long Does it take to receive an order? We intend to deliver orders within 2-3 days via APC tracking, if we are out of stock dates may vary.

Do I have to have an account to order? No, we deal with trade customers, Landlords and others customers if you want to request an quotation please email sales@masterkeysystems.co.uk or customerservice@masterkeysystems.co.uk .

What payment methods do you accept? Proforma accounts to be paid at point of order via BACS/Electronic transfer. Details will be given at the point of order. I am afraid we can not accept Credit or Debit Card payments.



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